

Mc Mahon Tomlinson  
Nursing & Rehabilitation Center

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June 1<sup>st</sup>, 2021

Dear Resident, Family Member, Resident Responsible Party:

This letter is to inform you of an update on facility visitation. These changes are being made in an effort to continue to connect families and their residents on an open schedule that works for everyone. Effective immediately we will have open visitation hours 24 hours a day 7 - days a week, where family members can come to the facility to visit their resident. Visitors may **ONLY** enter the facility through the main entrance to get checked in and receive a health screening. The check in and health screening will be completed at the Touch Screen Kiosk located at our front desk. The Kiosk will print out a sticker upon completion of the check in that is to be worn by each visitor. This sticker will show that the visitor has completed the health screening. If the Kiosk detects a temperature greater than 100.0 the visitor will not be allowed to stay in the facility for visitation. Instructions for signing in are attached to this letter. If you have trouble checking in, someone at the front desk will assist. If after hours, please call the main facility at (580)-357-3240 and follow the directory to speak with a staff member on a nursing unit that can assist you.

1. Please keep the number of visitors to no more than 4 at a time per resident. This will allow for enough room in the common areas of the building and outside courtyards without any overcrowding issues.
2. The facility encourages in-person visits to take place outside in one of our beautiful outdoor courtyards when weather permits, however it is not mandatory for visits to take place outside, they may take place in any of our common sitting areas as well.
3. In-Room visitation will NOT be allowed for residents in Semi-Private Rooms. Visitation MAY take place in room for residents in Private Rooms only. If your resident resides in a Semi-Private Room, staff will need to be notified at the nurse station, to get your resident out of their room and you may take them to any common area of the building to conduct your visit. (Outside Courtyards, Dining Room, Living Room Areas, Lobby, Bistro, etc.)
4. Residents on true Isolation for Covid-19 will only be allowed Window Visits and Virtual Visits, until which time they have met criteria to be released from isolation precautions. End of Life and or Compassionate Care Visits will be arranged as needed in these situations.
5. Residents on Quarantine, will be allowed Outdoor Visits, Window Visits, and Virtual Visits until they have met criteria to come off of quarantine. End of Life and or Compassionate Care Visits will be arranged as needed.

6. Visitors will be required to follow the facilities Visitation Guidelines as well as the Core Principles of Covid -19 Infection Prevention. These Core Principles of Covid-19 Infection Prevention can be found on posters hanging around the facility, as well as printed out at the front desk at the Kiosk.
7. Visitors may not roam around the building from one unit to another or visit from one resident to another resident. Please limit your movement in the building while visiting. You are welcome to use one of the public restrooms available throughout the facility.
8. If the facility is in outbreak status, indoor visitation will be suspended until testing can be done of all residents and staff. During this testing period, outdoor visits will still be allowed. If after one round of testing of staff and residents there are no new cases, indoor visitations will resume for the areas that do not have a positive case of Covid-19. The area that is still affected by the outbreak would continue with outdoor visits until outbreak testing is completed a minimum of (14days). Please review the facility website for facility status at [mcmahontomlinson.com](http://mcmahontomlinson.com)
9. Compassionate Care and End of Life visits would continue during a facility outbreak.
10. Window Visits and Virtual Visits will continue and can be facilitated upon request from family and or residents. Please call 580-357-3240 and reach out to the Activity Department or to the Nursing Unit where your resident resides.
11. Lastly, if you or another member of your visiting party, needs a wheelchair or assistive device to navigate the building, we ask that you please bring this with you to the facility as we only have limited resources available and we may not be able to provide one for you.

If you wish to discuss these new visitation changes, do not hesitate to contact me at 580-357-3240. Please leave a voicemail if I do not answer and I will get back to you as soon as possible. Thank you for your continued prayers and support.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ricky Coleman', with a long horizontal flourish extending to the right.

Ricky Coleman, LTCA  
McMahon Tomlinson Nursing & Rehabilitation Center

# KIOSK SIGN IN INSTRUCTIONS

## SIGNING IN

1. Touch the KIOSK Screen
2. Select - Sign In
3. Read the Welcome Message and Select - OK
4. Select "Family or Guest"
5. Enter Your Telephone Number. If there are 2 visitors using the same phone number, place a "0" in front of the number and this will allow a 2<sup>nd</sup> individual to login. Just remember the "0" next time you login to the system. If there are 3 Visitors using the same phone number, place a "1" in front of the number and this will allow the 3<sup>rd</sup> individual to login, etc. The 10 digit number is just an identifier for the individual so please remember the number for your login.
6. Answer question "Have you ever used Accushield Kiosk before"?
7. Enter – First and Last Name
8. Answer 2 different questions concerning COVID-19.
9. Staying about 12" from the screen, align your face to match the shape on the screen and touch "SCAN". The KIOSK will take your temperature.
10. Answer question "Who are you visiting"? Resident / Staff / Event.
11. Type name of who you are visiting and touch their name when it shows up in blue
12. Answer Question, "Will you be visiting anyone else"?
13. The KIOSK will print you a sticker. Please wear the sticker during your visit.

If you have trouble signing in, a staff member will help you. If after normal business hours, please call 580-357-3240 and follow the directory to speak to a staff member.

## SIGNING OUT

1. Touch the KIOSK Screen
2. Select – Sign Out
3. Enter Phone Number
4. You will be logged out