

November 19th,

Dear Resident, Family Member, Resident Responsible Party:

We hope this letter finds you all doing well. As we enter the Thanksgiving and Christmas Seasons, we want to thank you for giving us the opportunity to provide great care for your loved one. It has been a very challenging time over the last 20 months. The Public Health Emergency has seen our facility change and transform, yet we are still here fighting the good fight. Our team has shown enormous courage and dedication through some very challenging times.

Recently CMS updated some visitation guidelines for our facility. Starting immediately please follow these visitation guidelines.

- Visitors must use the Kiosk located at the front desk for a health screening. If you have trouble
 checking in, someone at the front desk will assist. If after hours, please use the phone located at the
 front sliding doors and call a nursing unit for assistance.
- 2. Visitors who have a positive viral test for Covid-19, symptoms of Covid-19, or currently meet the criteria for quarantine, should NOT ENTER the facility. Please stay home if you do not feel well.
- 3. There is no maximum number of visitors that a resident can have at any one time, so long as social distancing (6'apart) and Core Principles of Covid-19 Infection Control are being followed during the visit. Core Principles of Covid-19 Infection Control signs are located throughout the facility.
- 4. Visitors must wear a face mask while in common areas of the facility (Hallways, Dining Room, Activity Room, Bistro, etc.) However, if the visitor or visitors and the resident are all fully vaccinated, and are visiting in the resident's room or outdoors away from other residents, they may remove their masks so long as the resident is not moderately or severely immunocompromised. Remember masks are required in a common areas of the facility at all times.
- 5. In-room visitations are now allowed in Semi-Private rooms as long as both roommates are fully vaccinated and neither of them are moderately, to severely immunocompromised. If one of the residents in a Semi-Private room is unvaccinated or moderately to severely immunocompromised, in room visitation should be avoided if possible, unless one of the residents can leave the room to allow for the visit to take place.

- 6. While not recommended, visitations are now allowed for residents that are on quarantine as well as for residents that are on Transmission Based Precautions. In these instances, the visitation should take place in the resident's room and both the visitor and resident should wear face masks.
- 7. The facility encourages all visitors to get the Covid-19 Vaccine, and to be tested 2-3 days prior to visiting the facility, however, this is not required to visit the facility.
- 8. In-Person, In-Room visits at this facility will take place, regardless of the facilities Covid-19 County Positivity Rate and Outbreak Status.
- 9. Residents are allowed to leave the facility anytime they would like. It is encouraged a resident wear a mask while out of the facility, and to report to the facility if they have had a high risk exposure to a person positive with Covid-19, so appropriate facility actions can be put in place for the resident.
- 10. Visitors will be required to follow the facilities Visitation Guidelines as well as the Core Principles of Covid-19 Infection Prevention. These Core Principles of Covid-19 Infection Prevention can be found on posters hanging around the facility, as well as printed out at the front desk at the Kiosk.
- 11. Visitors will not be allowed to roam around the building from one unit to another or visit from one resident to another resident. Please limit your movement in the building while visiting. You are welcome to use one of the public restrooms available throughout the facility.
- 12. Please review the facility website for Covid-19 Information about facility mcmahontomlinson.com
- 13. Compassionate Care, End of Life, Window, and Virtual Visits will continue at all times. If you have questions please call 580-357-3240 and reach out to the Activity Department or to the Nursing Unit where your resident resides.
- 14. Lastly, if you or another member of your visiting party, needs a wheelchair or assistive device to navigate the building, we ask that you please bring this with you to the facility as we only have limited resources available and we may not be able to provide one for you.

If you wish to discuss these new visitation changes, do not hesitate to contact me at 580-357-3240. Please leave a voicemail if I do not answer and I will get back to you as soon as possible. Thank you for your continued prayers and support.

Sincerely,

Ricky Coleman, LTCA

McMahon Tomlinson Nursing & Rehabilitation Center